



GET READY TO FLY



AIRLINE MOBILE APPS

We encourage you to download your airline's mobile app to your phone. Use it to check-in to flights, get your mobile boarding passes, prepay for checked luggage, check flight status and more. This is a voluntary option and all the above can be done online or at the airport.

Download American Airlines App at: [APP STORE](#) | [GOOGLE PLAY](#)

Download Delta Airlines App at: [APP STORE](#) | [GOOGLE PLAY](#)

Download United Airlines App at: [APP STORE](#) | [GOOGLE PLAY](#)



MOBILE PASSPORT CONTROL APP

Want to streamline your US customs process? We encourage you to download the Mobile Passport Control app to your phone. Create an account before you leave, then at your 1st port of entry in the US, log in to your account and complete a New Submission Form. This is strictly a voluntary option. To learn more about the MPC app, please go to: www.cbp.gov/travel/us-citizens/mobile-passport-control

Download Mobile Passport Control App at: [APP STORE](#) | [GOOGLE PLAY](#)

DAY OF TRAVEL

***** 24-HOUR FLIGHT SUPPORT TEAM: 1-877-580-0786 *****

Our Flight Support Team is available to help in case of a prolonged flight delay or cancellation; however, this is just one of many different options available during these unforeseeable events. Read *WHAT TO DO IF...?* below for more information.



BAG TAGS

Don't forget to affix one of your bag tags to each piece of checked baggage, ensuring bellmen & travel staff that your bag belongs to the group.



WHAT TO DO IF...?

On the back side of your flight itinerary are options available to you in case of a prolonged flight delay or cancellation. It is the responsibility of each guest to know all options available to them during such events. To familiarize yourself with your options, please review: [FLIGHT DELAY/CANCELLATION OPTIONS](#)



INTERNATIONAL TRAVEL

Have questions about traveling internationally? For important day of travel information, please review: [DAY OF TRAVEL FAQs](#)

ARRIVAL INTO PANAMA



Time to go through immigration, collect your baggage, and clear customs. **Keep your passport handy as you will need it as you go through immigration.** Each country has its own procedures and compliance with local laws is always a must. Please follow all signs and instructions throughout this process.



Once through customs, look for a member of the travel staff holding a Wick Buildings sign to greet you. They will escort you and your bags to the transfer vehicle.



Enjoy your air-conditioned bus transfer to the resort. The transfer time to your resort is approximately 45 minutes.

GROUP EVENTS REMINDER



ARRIVAL WELCOME RECEPTION - POOL DECK

Date: **Thursday, March 20, 2025**

Time: **6:00pm - 7:00pm**

Join us for a Welcome to Panama Reception as we enjoy the sights and sounds of this exciting international getaway. We'll enjoy cocktails together on the Pool Deck. Dress for this event is casual, shorts are fine.



PANAMA CITY TOUR (INCLUDED)

Date: **Friday, March 21, 2025**

Time: **9:00am - 1:00pm**

Join the entire Wick Buildings group as we tour the Miraflores Locks and "Casco Viejo", the Old Quarter, to shop different handcrafts made by the indigenous communities, souvenirs of cocobolo wood and the famous Panama hat. The Panama Canal, known as the 8th Wonder of the World, is a key conduit for international maritime trade and one of the greatest works of engineering in history.



FAREWELL RECEPTION – ARRECIFE ROOM

Date: **Monday, March 24, 2025**

Time: **6:00pm - 8:00pm**

Join us our final evening for a farewell reception with cocktails and dinner with the group. This event will take place in the Arrecife Room, located in Oceana, an open-air palapa. Dress for this event is casual, shorts are fine.

TRAVEL INSURANCE



For your convenience, Wick Buildings has purchased 360° Group **POST DEPARTURE** travel protection plan, provided by Travelex Insurance Services, on your behalf. This plan includes coverage for trip interruption (Return Air Only coverage up to \$1,000), travel delay, baggage & personal effects, baggage delay, emergency medical expenses, emergency medical evacuation and accidental death & dismemberment.

Insurance coverages underwritten by Zurich American Insurance Company, a New York-domiciled company with its principal place of business at 1299 Zurich Way, Schaumburg, IL 60196 (NAIC # 16535). The terms and conditions of the policy described in this brief summary are governed by the individual policy document that contains the complete terms. In the event of any discrepancy between the information in this brief summary and the policy, the policy document shall govern. This is intended as a general description of certain types of insurance available to qualified customers, provided solely for informational purposes. Policy Form Series #U-TIIV-100-A CW, #U-TIIN-100/110-A CW, #U-TIGV-100-A CW, #U-TIGV-100-A CW; in DC #U-TIIV-100-A DC & #U-TIGV-100-A DC; in IN #U-TIIN-100/110-A IN & U-TIGV-100-A IN; in KS U-TIIN-110-A KS; in MN #U-TIIV-100-B MN & #U-TIGV 100-B MN; in MO U-TIIN-110-A MO; in MT #U-TIIN-100/110 MT & U-TIGV-100-A CW; in NH # U-TIIV-100-A NH; #U-TIIV-101-B NY, #U-TIIN-100 NY; in OR #U-TIIV-100-A OR; in VA #U-TIIV100-A VA and #U-TIGV-100-A VA; in VT #U-TIIN-100/110-A VT. GRPBRO4 SR 051624 V2. <https://partner.travelexinsurance.com/policy/?plannumber=GCZ-1023>